

# HR Intensive

*Not for the Faint of Heart*

*Interactive, down-and-dirty discussion of Human Resources and its role in your practice.*



Constant blowups. Schedule turmoil. Resistance to change. Tardiness. Unapproved Overtime. Human Resources is often the least-enjoyed part of many doctors and office managers' jobs, and for good reason. Dealing with troublemakers and unhappy employees can be tedious, frustrating, and exhausting. But HR doesn't have to be the hardest part of your job – it can be the easiest with the right tools!

In this down-and-dirty discussion, speaker Paul Edwards will address the most common HR issues doctors and their managers face, the best techniques to make your next hire the best, and how you can transform office drama into harmony. In addition, Mr. Edwards will cover the newest and upcoming federal laws that affect all employers, including the Ban the Box trend and Hobby Lobby.

This course is intended for experienced office managers and doctors.

## **PARTICIPANTS WILL LEARN:**

- How to attract and hire the best person every time
- Creating a Strategic Attraction Plan
- 10 best interview questions and techniques
- Identifying the 7 goals of drama kings & queens
- 4 simple steps to deal with drama, and specific responses to use for each drama type
- 2014-2015 employment law update

**Suggested Program Length: 2 hours**

## *Interactive & Revealing*



**Paul Edwards**

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*View Demo Video at*  
**[www.cedrsolutions.tv](http://www.cedrsolutions.tv)**